

Broadfield Specialist School

Work Experience Case Study - Catering and Hospitality



Phoebe - Year 13



Premier Inn
Blackburn

Employer Description

The Premier Inn based at the heart of Blackburn's new Cathedral Quarter opened on 3rd November 2015. It is a 6 storey building with 60 bedrooms including fully accessible bedrooms with wet rooms for disabled guests. The hotel employs 60 staff and houses the Thyme restaurant which is open for business early morning for breakfast served until 10.30am and again from 7.30pm for dinner.

Role and Responsibilities

Whilst working at Premier Inn Phoebe performed a variety of duties, from serving customers in the restaurant, setting the tables, testing the juices, to ensure they were at the correct temperature, to helping the housekeeping team strip and make beds, clean the bathrooms and vacuum the bedrooms.

Comments from Phoebe

Thank you for everything! I have enjoyed working at Premier Inn. My favourite job was cleaning the tables. Rebecca was awesome! She helped me.

Comments from the Employer

Phoebe has learned a variety of tasks and performed them very well. She is polite and hard working. Phoebe used her own initiative and was always smartly dressed. She was always on time and had a 'can do' attitude.

